

Brauer Supply Co.

HEATING, COOLING, INSULATION, FASTENERS and AIR FILTRATION
WHOLESALEERS AND DISTRIBUTORS
ESTABLISHED 1881

March 24, 2020

Dear Brauer Supply Customer:

Together, we are facing temporary changes in the ways we all conduct business and associate with our customers, neighbors, friends and family. The Coronavirus has impacted all of us in some way, but it's times like these that the people of the United States and its business community show their mettle. Times like this also remind us of the true importance of our family, colleagues, customers, suppliers, friends and all others we care for.

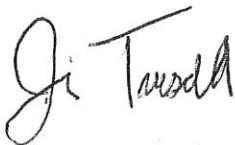
As an Essential Business, providing goods and services to other Essential Businesses and Essential Service providers, we want to ensure you that Brauer Supply remains open for business and ready to help you through these trying times. We stand with the tradesmen, tradeswomen and companies that will help see this country through these uncertain times and know that we will all emerge from this stronger and reminded of the vital role we all play in making this country work.

We want to thank you for your continued business during this challenging situation and provide you with an update on our response to the COVID-19 Virus alert. Our management team is closely monitoring the information provided by the CDC, the World Health Organization and local health and governmental agencies. We are working to ensure your supply chain continues uninterrupted.

We place priority on the health and safety of our employees so that they can continue to serve you. To this end we have initiated increased hygiene protocols within our facilities and with our delivery fleet. We are in contact with the manufacturers we represent to insure they are following similar practices. We also are educating our people in the recommended "social distancing" to reduce risk of virus transmission. Our delivery and salespeople who must come to your places of business have been instructed to minimize physical contact during this difficult period.

We intend to keep a ready supply of HVAC equipment and accessories, air filtration, thermal insulation and fasteners to meet the demands of your operations. We will be there to serve you and work to keep our employees and customers safe.

Thanks again for your business and the opportunity to partner with you in this endeavor!



James Truesdell
President



Robert Brauer
Vice President



William Brauer
Vice President



Jason Truesdell
Administrative Officer
& General Counsel



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